



## ONLINE TOOLS AND SERVICES

The "etudiant.gouv.fr" website co-edited by the Crous and the Ministry for Higher Education, Research and Innovation, provides information and support to students. It also allows access to "messervices.etudiant.gouv.fr", a space dedicated to administrative services and processes.

This includes grant and/or accommodation applications, booking appointments with the Crous or university, ticketing for cultural events, etc.



> **JOBAVIZ** is a platform dedicated to student jobs allowing students to search for job offers which are compatible with their studies for free.

> **IZLY BY CROUS** is an on-campus contactless payment system. Easy, fast and safe. Izly simplifies the process at the till via a mobile app or multiservice student card.

> **LOKAVIZ** is the student accommodation platform allowing students to consult ads for private accommodation or university residences for free.

> **CROUS MOBILE** is a mobile app allowing students to see the menus and opening hours of the university restaurants closest to their school, college or university.

> **BED&CROUS** allows students and Higher Education staff members to reserve accommodation for a short stay.

## THE CROUS AND THE 28 CROUS

- **CNOUS**  
60 boulevard du Lycée  
92170 Vanves  
Tel. +33 (0) 1 71 22 97 61  
www.etudiant.gouv.fr
- **AIX-MARSEILLE - AVIGNON**  
31 avenue Jules Ferry  
13621  
Aix-en-Provence Cedex 1  
Tel. +33 (0) 4 42 16 13 13  
www.crous-aix-marseille.fr
- **AMIENS - PICARDIE**  
25 rue Saint-Leu  
BP 50541  
80005 Amiens Cedex 1  
Tel. +33 (0) 3 22 71 24 00  
www.crous-amiens.fr
- **ANTILLES ET GUYANE**  
Campus universitaire  
de Fouillole - BP 444  
97164 Pointe-à-Pitre Cedex  
Tel. +33 (0) 590 89 46 60  
www.crous-antillesguyane.fr
- **BESANCON**  
38 avenue de l'Observatoire  
BP 31021  
25001 Besançon Cedex 3  
Tel. +33 (0) 3 81 48 46 00  
www.crous-besancon.fr
- **CAEN - NORMANDIE**  
23 avenue de Bruxelles  
BP 85153  
14070 Caen Cedex 5  
Tel. +33 (0) 2 31 56 63 00  
www.crous-caen.fr
- **CLERMONT-AUVERGNE**  
25 rue Étienne Dolet  
63037 Clermont-Ferrand  
Cedex 1  
Tel. +33 (0) 4 73 34 44 00  
www.crous-clermont.fr
- **CORSE**  
22 avenue Jean Nicoli  
BP 55 - 20250 Corte  
Tel. +33 (0) 4 95 45 30 00  
www.crous-corse.fr
- **CRÉTEIL**  
70 avenue du  
Général de Gaulle  
94010 Créteil Cedex  
Tel. +33 (0) 1 45 17 06 60  
www.crous-creteil.fr
- **DIJON**  
3, rue Docteur Maret  
BP 51250  
21012 Dijon Cedex  
Tel. +33 (0) 3 45 34 84 00  
www.crous-dijon.fr
- **GRENOBLE - ALPES**  
5 rue d'Arsonval  
CS 70187  
38019 Grenoble Cedex  
Tel. +33 (0) 810 064 069  
www.crous-grenoble.fr
- **LILLE - NORD-PAS-DE-CALAIS**  
74 rue de Cambrai  
CS 90006  
59043 Lille Cedex  
Tel. +33 (0) 3 20 88 66 00  
www.crous-lille.fr
- **LIMOGES**  
39 C rue Camille Guérin  
87036 Limoges Cedex  
Tel. +33 (0) 5 55 43 17 00  
www.crous-limoges.fr
- **LORRAINE**  
75 rue de Laxou  
54042 Nancy Cedex  
Tel. +33 (0) 3 83 91 88 00  
www.crous-lorraine.fr
- **LYON**  
59 rue de la Madeleine  
69365 Lyon Cedex 07  
Tel. +33 (0) 4 72 80 17 70  
www.crous-lyon.fr
- **MONTPELLIER - OCCITANIE**  
2 rue Monteil CS 85053  
34093 Montpellier Cedex 5  
Tel. +33 (0) 4 67 41 50 00  
www.crous-montpellier.fr
- **NANTES - PAYS DE LA LOIRE**  
2 boulevard Guy Mollet  
BP 52213  
44322 Nantes Cedex 3  
Tel. +33 (0) 2 30 06 02 44  
www.crous-nantes.fr
- **NICE - TOULON**  
26 route de Turin  
06300 Nice  
Tel. +33 (0) 4 92 15 50 50  
www.crous-nice.fr
- **ORLÉANS - TOURS**  
17 avenue Dauphine  
45072 Orléans Cedex 2  
Tel. +33 (0) 2 38 22 61 61  
www.crous-orleans-tours.fr
- **PARIS**  
39 avenue Bernanos  
75005 Paris  
Tel. +33 (0) 1 40 51 36 00  
www.crous-paris.fr
- **POITIERS**  
13 rue Guillaume VII  
Le Troubadour - BP 629  
86022 Poitiers Cedex  
Tel. +33 (0) 5 49 60 88 00  
www.crous-poitiers.fr
- **REIMS**  
14-B Allée des Landais  
CS 40046  
51726 Reims Cedex  
Tel. +33 (0) 3 26 50 59 00  
www.crous-reims.fr
- **RENNES - BRETAGNE**  
7 place Hoche  
CS 26428  
35064 Rennes Cedex  
Tel. +33 (0) 2 30 30 09 30  
www.crous-rennes.fr
- **LA RÉUNION**  
20 avenue Hippolyte  
Foucque  
97490 Sainte-Clotilde  
Tel. +33 (0) 2 62 48 32 32  
www.crous-reunion.fr
- **ROUEN - NORMANDIE**  
135 boulevard de l'Europe  
76100 Rouen  
Tel. +33 (0) 2 32 08 50 00  
www.crous-rouen.fr
- **STRASBOURG**  
1 quai du Maire Dietrich  
BP 50168  
67004 Strasbourg Cedex  
Tel. +33 (0) 3 88 21 28 00  
www.crous-strasbourg.fr
- **TOULOUSE - OCCITANIE**  
58 rue du Taur  
CS 67096  
31070 Toulouse Cedex 7  
Tel. +33 (0) 5 61 12 54 00  
www.crous-toulouse.fr
- **VERSAILLES**  
145 bis boulevard de la  
Reine  
78005 Versailles Cedex  
Tel. +33 (0) 1 39 24 52 13  
www.crous-versailles.fr

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les Crous

## AT THE HEART OF STUDENT LIFE



etudiant.gouv.fr

## THE CROUS THE CROUS

The Crous network aims to improve students' living and study conditions on a daily basis, enabling their personal development and independence. The Crous (*Centre national des œuvres universitaires et scolaires*) manages 28 regional agencies (*Crous*).

> **A UNIQUE NETWORK IN FRANCE**  
with 29 public administrative institutions located all over the country.

> **15 000 CROUS STAFF**  
providing support for over 2 million students.

> **A NATIONAL TRAINING CENTER**  
for all roles and positions within the network.

> **AN OVERALL BUDGET OF €1.3 BN**





## SOCIAL AND FINANCIAL SUPPORT

The Crous oversee the management of financial support granted to students on behalf of the Ministry for National Education, Higher Education and Research, the Ministry for Culture and Communication and the Ministry for Agriculture, Agrifood and Forestry.

These grants are generally allocated based on social criteria, depending on available family resources.

> Grant applications are made annually through a unique and simplified procedure – the Student Social File (*Dossier Social Étudiant, DSE*) – between January 15 and May 31 for the following academic year.

Students receive the grants monthly from September to June.

Crous social workers are present on campus and in halls of residence to receive students, listen to them, inform them of the support options available to them and help them with all necessary procedures. They process grant applications from students who are experiencing financial and personal difficulties.

**672 987** scholarships allocated in 2015/2016

**Over €2 bn** of state funding for grants awarded on the basis of social criteria

**69 820** emergency grants allocated

## STUDENT ACCOMMODATION

Crous accommodation is allocated to students with Crous grants as a priority. Every year, additional accommodation is built and/or renovated. The architectural and functional design of the residences aims to create bedrooms with a good level of comfort and usability, as well as efficient energy consumption and a welcoming environment in order to provide spaces fit for relaxing and studying.

> Halls of residence are also a place for activities and exchange, with music rooms, sports halls and even community gardens

28% of Crous accommodation is allocated to international students. As a key figure in the implementation of single desks initiated by the National Plan for Student Life, the Crous provide considerable support for the international policies of many Higher Education institutions.

The Crous also created the website Lokaviz, a student accommodation platform which puts students in contact with private property owners.

In order to meet the evolving needs of students, the Crous are developing a service called "Choose Your Flatmate", giving students the opportunity to share accommodation with people they choose.

**167 000** Crous accommodation units available for the 2016 academic year

**5 300** new accommodation units built in 2016

**2 406** accommodation units renovated in 2016



## UNIVERSITY CATERING

> The Crous aim to provide quality meals at a low price

A full range of catering options is available to suit all tastes. Students can benefit from healthy, balanced meals and are often invited to various activities such as tasting regional specialities, meeting the local producers, cooking classes etc.

The Crous work together on identifying expectations and eating habits of students in order to respond to their needs and generate their loyalty for the time of their university experience.

*CrousTrucks* and tricycles are now operating on campus, selling tasty bites to take away.

Crous services also include catering for staff and event catering for working lunches, dinners or receptions.

5,000 staff members are dedicated to providing tasty food, using quality ingredients selected using a strict purchasing policy.

**€3,25** meal tickets price at university restaurants in 2016/2017

**65 Million** meals served each year

**700** university restaurants and cafeterias

## CAMPUS LIFE

The Crous support students in their journey to academic success and independence. This is why, in collaboration with students, Higher Education institutions and regional authorities, they have a proactive policy to make student living spaces lively and dynamic.

> Support for student initiatives via the Culture-ActionS program.

> Implementation of an active cultural policy, in particular through the management of cultural venues (theatres, cinemas, exhibition galleries, etc.), organization of cultural events and "Creative Student Competitions".

> Awareness programmes (preventive health care, sustainable development, etc.) in student living spaces, particularly in university cafeterias and restaurants.

> Revitalization of life in halls of residence to encourage the sense of community and communication.

In order to succeed in these missions, the Crous welcomed over 460 civic service volunteers since the start of the 2015 academic year, for periods from 6 to 9 months.

**Over 1 000** student projects funded by the Crous each year

**8** creative student competitions with regional and national juries

**Over 460** civic service volunteers joined the network since the start of the academic year 2015

